

# **FREP quality management update**

February 27, 2008

FREP CI session



# How does FREP manage for quality

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- Principle of continuous improvement
- FREP Strategic Plan
- National Quality Institute framework and criteria
- FREP IMS and data management
- Quality Assurance site visits
- Training and mentoring
- Quality control protocols

# Quality Journey

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- Achieved level 2 certification with NQI
- Currently assessing FREP for level 3 application

# What's coming up

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- Level 3 assessment, application, and site verification
- Another 2 years to apply for level 4

# Your involvement

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- Participation in the assessment, other surveys and evaluations in FREP
- Membership in the quality management team
- Your involvement in FREP

# Next step: assessment questions

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Questions are from

- FREP Strategic Plan
- NQI criteria
- Pre-strategy questionnaires and strategy session

30 minutes to complete the questions. There will be people around to answer your questions.